

## Important Information – Please Read Immediately



You've made a wise choice in applying for Long Term Care Insurance!

So that we may get this process completed as quickly as possible for you, please be aware of the following:

**1. Lifepans will call you to schedule an interview to take your medical history.**

 **NOTE: Caller ID may show 'unidentified or a 800 number.**

**2. While our interview times are flexible (see below) the sooner you schedule, the quicker we will be able to finalize your request for this valuable benefit.**

**3. The Interview will take 30 minutes on average, sometimes more, sometimes less.**

**4. Be attentive and in a quiet place where you won't be interrupted. Please be prepared with the following:**

- The names and dosages of all of your medicines.
- The names, addresses and phone numbers of all physicians you have seen.

**5. At the end of the recorded interview you will be asked to attest to your answers.**

- *The recording of your voice will serve as the signature on your application.*

**Call times:**

To set appointments	8:30 AM to 6 PM EST
For the Interview	8:00 AM to 9PM EST

**Again thank you for your cooperation by being flexible and available so that we may better serve you.**



